



**Media Release
18 November**

DR LILY NEO UNVEILS 4-STAR PUBLIC TOILET AT BLK 1 JALAN KUKOH ON SUNDAY 18 NOVEMBER, 10AM AS TANJONG PAGAR TOWN COUNCIL BECOMES THE FIRST TOWN COUNCIL WITH THE MOST NUMBER OF FOOD CENTRES EMBARKING ON A MINIMUM 4-STAR RANKING FOR ITS TOILETS

Tanjong Pagar Town Council aims to have all the public toilets maintained by the Town Council ranked 4-star and above by 2014. Currently, the Town Council has the most number of public toilets, within 18 Food Centers, in Singapore.

The idea is to keep all the public toilets the Town Council manages clean and hygienic. To do so we not only need to upgrade the toilets but we also have to ensure that all our toilet caretakers are properly trained and equipped. After training, and if their toilets are able to attain the 4-star ratings, the toilet caretakers will be paid \$100 more monthly. The Town Council will fund \$40 of the pay increase to encourage the contractors and the caretakers.

Dr Lily Neo, MP for Kereta Ayer -Kim Seng Division and Chairman of Tanjong Pagar Town Council, will visit one of these accredited public toilets at Blk 1 Jalan Kukoh during her tour of the Food Center on 18 November 2012, 10am. She will be there to unveil the plaque by the Restroom Association (Singapore) which awarded the 4 stars to this toilet.

Dr Neo said, "I am very happy to see the public toilet's within Tanjong Pagar GRC being awarded 4-stars. A lot of people have put in their effort and commitment to make this happen. My thanks to all those involved from the cleaner to the users. We should continue to maintain this high standard of cleanliness and hygiene so that we can achieve a pleasant living environment for everyone."

To attain a 4-star ranking in the restroom grading, a toilet must have user-friendly and eco-friendly facilities in good working condition, reasonably dry floors, basic amenities such as hand soap, toilet paper etc and be odour-free and litter-free. The toilet should also try to provide the customers with small delights such as a floral decoration. The caretaker must be available to clean up during peak hours and the cleaning schedules and contact numbers of the cleaning company must also be displayed prominently.

Said Ms Tan Puay Hoon, President of RAS, "Now that we have the Tanjong Pagar Town Council, which is the Town Council with the most number of food centres on board our Happy Toilet Programme, I hope other Town Councils not on board the programme will soon follow suit."

Mr Har Wai Kheong, 52 years, who is among the first batch of toilet caretakers selected for the training was very enthusiastic about the course. "I'm happy that I can improve in my job. I am not shy that I take care of a toilet, I am proud of my job. "

The Town Council also sent their staff for training with the RAS so as to better equip the staff with the knowledge on how to assess the cleanliness of the public toilets under their purview.

For media enquiries, please contact
Ms Shirley Aloysius
PR Manager
Tanjong Pagar Town Council
HP : 9169 3989
Email : shirley@tptc.org.sg

Mr Emerson Hee
General Manager
Restroom Association (Singapore)
HP: 9113 6786
Email: emerson@toilet.org.sg